



# Alberta Warehouse

## Christmas & New Year's 2025/2026

**Please indicate when submitting your order which date you wish to have your product delivered** and we will do our best to accommodate your requests.

### OFFICE HOURS

Wednesday Dec 24: **Closed at noon**

Thursday Dec 25: **Closed**

Friday Dec 26: **Closed**

Wednesday Dec 31: **Closed at noon**

Thursday Jan 1: **Closed**

### WAREHOUSE DELIVERY TIMES

**Week of Dec 15:** Orders must be submitted by **12pm MST on Thursday Dec 11.**

**Week of Dec 22:** Orders must be submitted by **12pm MST on Tuesday, Dec 16\*.**

**Week of Dec 29:** Orders must be submitted by **12pm MST on Tuesday, Dec 16\*.**

Normal business hours and regular order processing resumes **Friday, January 2.**

\*Orders will be processed in the order received and shipped as carrier availability and highway conditions allow. **Please note deliveries are not guaranteed.**

**IMPORTANT NOTE for BC Customers served via Speedee from our AB warehouse:**  
There will be no deliveries for the week of Dec 22 or the week of Dec 29.

Please contact our AB customer care team at 403-203-3402 or at [ABorders@pacificpet.net](mailto:ABorders@pacificpet.net) if you have any questions or concerns regarding delivery or shipping timelines.

***Thank you for your patience and understanding.***  
***We wish you all Happy Holidays and all the best for the New Year!***

# Alberta Warehouse Delivery Schedule – December 2025

**Delivery estimates subject to trucking availability and highway conditions.**

Please see the Holiday Delivery PDF or call Customer Care for any questions: 403-203-3402.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
CLOSED	1	2	3	4	5	CLOSED 6
CLOSED 7	8	9	10	11 Order by 12pm MST today for orders shipping the week of Dec 15	12	CLOSED 13
CLOSED 14	15	16 Order by 12pm MST today for orders shipping the week of Dec 22 & the week of Dec 29	17	18	19	CLOSED 20
Orders must be submitted by 12pm MST on December 11 for shipping the week of December 15. Orders will be processed in the order received and shipped as carrier availability allows.						
CLOSED 21	22	23	24 CLOSED AT NOON	25 CLOSED	26 CLOSED	CLOSED 27
Orders must be submitted by 12pm MST on December 16 for shipping the week of December 22. Orders will be processed in the order received and shipped as carrier availability allows.						
CLOSED 28	29	30	31 CLOSED AT NOON	1 - Jan CLOSED	2 - Jan Normal business hours and delivery schedule resume.	3 - Jan CLOSED
Orders must be submitted by 12pm MST on December 16 for shipping the week of December 29. Orders will be processed in the order received and shipped as carrier availability allows.						

**IMPORTANT NOTE for BC Customers served via Speedee from our AB warehouse:** There will be no deliveries for the week of Dec 22 or the week of Dec 29.



Regular schedules resume January 2  
Customer Care: 403-203-3402



## BC Warehouse

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### WAREHOUSE DELIVERY TIMES

**Week of Dec 15:** Not affected by holiday schedule. Regular shipping & delivery for all regions.

**Week of Dec 22:** Orders must be submitted by **12pm PST on Tuesday, Dec 16** for all regions.

**Week of Dec 29:** Orders must be submitted by **12pm PST on Tuesday, Dec 16** for all regions.

Normal business hours and regular order processing resumes **Friday, January 2**.

**IMPORTANT NOTE for BC Customers served via Speedee from our AB warehouse:**  
There will be no deliveries for the week of Dec 22 or the week of Dec 29.

Please contact our BC customer care team at 604-850-1510 or at [BCorders@pacificpet.net](mailto:BCorders@pacificpet.net) if you have any questions or concerns regarding delivery or shipping timelines.

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